



ACDE – QAAA Pre-conference Workshop

Under the Patronage of the Ghana Tertiary Education Commission (GTEC)

Workshop Programme

Workshop Dates: 27th September 2021

Workshop Venue: Association of African Universities (Virtual Conference Room)

Background

Over the past few years, the African Council for Distance Education - Quality Assurance & Accreditation Agency (ACDE-QAAA) has developed a quality assurance framework for ODL provision in Africa, which includes a comprehensive quality assurance toolkit. Quality Assurance of ODeL systems have become even more imperative owing to the dictates of COVID -19 pandemic. Looking ahead no university can survive without technology mediated or enhanced learning and quality assurance of ODeL systems are crucial to its success. The ACDE Quality Assurance and Accreditation Agency is introducing an institutional certification process that works with various national regulatory bodies to accredit institutions in ODeL across Africa. ACDE trained and certified quality assurance experts are listed by the ACDE for external assessment after institutions undergo and submit self-assessment reports.

This workshop is designed to familiarize participants to the ACDE-QAAA Quality Assurance Toolkit. Individuals who wish to be listed by the ACDE will have to undergo a 3-day intensive training on quality assessments and audits in higher education and be certified. Certified Institutions will be listed and also use the ACDE Certified Mark.

Workshop objectives

The objectives of the workshop are to:

- Provide an opportunity for participants to reflect on trends in higher education generally, and in ODL in particular;
- Identify challenges faced in higher education in Africa and how institutions can respond to them;
- Familiarize participants with the ACDE-QAAA Toolkit and how it can be used to enhance quality; and
- Enhance capacity of participants to deliver high quality Open, Distance and eLearning (ODeL) programmes.

Enhancing Quality Through the ACDE Quality Assurance Toolkit

Time (GMT)	Activity	Outcome	Resources	Responsibility
08:30 – 09:00	Opening by ACDE			ACDE President & Director General of GTEC
09:00 - 09:15	Workshop Objectives & Activities for the day	Consensus on workshop activities	Workshop programme	ACDE- QAAA Director
09:15 - 10:30	Presentation on Trends in Higher Education & Implications for <ul style="list-style-type: none"> Participants’ understanding of quality challenges in a fast -changing terrain 	<ul style="list-style-type: none"> Understanding of key challenges faced in the dynamic higher education space 	PowerPoint slides & Breakaway discussions	ACDE facilitator
10:00 – 10:30	Presentation on Sustainable Quality Assurance Approaches in Higher Education <ul style="list-style-type: none"> Participants appreciate the importance of building in quality assurance in all delivery processes 	<ul style="list-style-type: none"> Understanding of how to manage quality and quality assurance in the dynamic higher education space. 	PowerPoint slides	ACDE facilitator
10:30 – 10:35	Break			
10:35 – 11:35	Toolkit Development & Validation Interactive Plenary on: <ul style="list-style-type: none"> Process used to Develop & Validating ACDE-QAAA Toolkit; Purpose of the Toolkit; Structure of the Toolkit; How Toolkit can be used 	Appreciating the value of the Toolkit given the rigorous development & validation processes followed.	<ul style="list-style-type: none"> PowerPoint slides Electronic copies of the ACDE – QAAA Toolkit¹ 	ACDE- QAAA Director /ACDE Facilitators

1

11:35 – 12:20	Quality Standards in the Toolkit: Part 1 Presentation of Institutional Criteria 1 - 6	Understanding of the six quality criteria	<ul style="list-style-type: none"> ACDE-QAAA Toolkit 	ACDE- QAAA Director/ACDE Facilitators
12:20-12:35	Break			
12:35- 1:35	Which ones do we meet? <ul style="list-style-type: none"> How can your institution use the criteria to further enhance quality? Plenary discussion on: <ul style="list-style-type: none"> Which criteria did your institution meet 	Understanding how participants can implement criteria to further enhance quality.	<ul style="list-style-type: none"> ACDE-QAAA Toolkit 	ACDE Facilitators
1:35 – 2:35	Internal Quality Assurance: Interactive presentation on: <ul style="list-style-type: none"> Using Toolkit to conduct self-reviews Self-review process 	Appreciating the value of quality enhancement through self- reviews	<ul style="list-style-type: none"> PowerPoint slides Resources on self-reviews² 	ACDE Lead Facilitator
2:35 - 2:55	Plenary on Way Forward <ul style="list-style-type: none"> Approach to be used for institutions to get ACDE –QAAA accreditation 	Consensus on ACDE –QAAA Accreditation Process		ACDE- QAAA Director/ACDE Facilitators
3:00 End of Workshop				

NB: Times on the programme are Greenwich Mean Time (GMT)

² Sent in advance by lead facilitator